

Free Interpreting Service



Have you heard of the Translating and Interpreting Service (TIS National)?

This FREE interpreting service run by the Australian Government helps organisations communicate with clients who may not speak English as their preferred language.

Using TIS National can help organisations meet their client needs and provide easy access to their services. It is quick and easy to use, and is available in person, over the phone, or via video.

TIS operates 24 hours a day, 365 days a year, with interpreters who can speak more than 150 languages.

What do I need to do to use TIS National?

Step 1. Check if your organisation is eligible via the TIS National website:

<https://www.tisnational.gov.au/Free-Interpreting-Service>

Step 2. Eligible organisations will need to first register and obtain their unique client code before calling TIS, visit: <https://tisonline.tisnational.gov.au/registeragency>

Step 3. Once your organisation is registered, call TIS National on 131 450 to access immediate phone interpreting. Provide the operator with your client code, language, and gender of the interpreter you need—and you're ready to go!

Need support?

Contact the TIS National client team on 1300 575 847 for support to access this service. Latrobe Community Health Service does not run this service but encourages organisations to register with TIS National.

Want to connect with the LCHS Multicultural Team? Give us a call on 1800 242 696 or email MulticulturalServices@lchs.com.au.



Australian Government
Department of Immigration
and Border Protection



CALL US
1800 242 696

LEARN MORE
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