Support at Home

Service price list



We're committed to being easy-to-understand, and completely transparent in our pricing.

If you have any questions about Support at Home costs, please call our friendly team on 1800 242 696. It's important to us that you feel comfortable and confident about the costs.

This price list should be read together with our '**Participant contribution**' flyer.

Service	Mon-Fri 8am-6pm	After hours	Weekends	Public holiday
Everyday living				
General house cleaning rate per hour	$125	$150	$188	$250
Gardening and home maintenance rate per hour	$125	$125	$125	$125
Meal preparation rate per hour	$125	$150	$187.50	$250
Meal delivery rate per meal	$23	-	-	-
Independence				
Social support Rate per hour *not including* kilometres	$125	$150	$187.50	$250
Rate per hour *including* kilometres	$150	$180	$225	$300
Social support group Rate per hour *without* meal and transport	$40	$45	$45	$45
Rate per hour *with* meal and transport	$45	$50	$50	$50
Respite – a care worker supporting you in your home for a short time Rate per hour *not including* kilometres	$125	$150	$187.50	$250
Rate per hour *including* kilometres	$150	$180	$225	$300
Accompanied activities Rate per hour *not including* kilometres	$125	$150	$187.50	$250
Rate per hour *including* kilometres	$150	$180	$225	$300
Accompanied shopping assistance – a care worker helping with groceries Rate per hour *not including* kilometres	$125	$150	$187.50	$250
Rate per hour *including* kilometres	$150	$180	$225	$300
Indirect transport Pre-paid voucher	$52.50 per voucher			
Cabcharge Fastcard	Charged at market price, inclusive of provider overheads			

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Service	Mon-Fri 8am-6pm	After hours	Weekends	Public holiday
Clinical supports				
Assistance with self-care and activities of daily living – personal care Rate per hour for help with bathing; showering; toileting; dressing / undressing; getting in and out of bed; washing and drying hair; shaving; reminding you to take your medication.	$125	$150	$187.50	$250
Nursing Wound care and management; medication help; general health and other assessments; medical monitoring; and support with dementia.				
1 hour	$212	$255	$318	$424
45 minutes	$189	$227	$284	$378
30 minutes	$126	$152	$189	$252
15 minutes	$63	$76	$95	$126
Allied health services Face-to-face, including travel, and tasks such as writing reports or getting quotes. Occupational Therapist | Podiatrist | Physiotherapist | Other allied health services				
In clinic: 1 hour	$225	$270	$338	$450
In clinic: 45 minutes	$201	$241	$301	$402
In clinic: 30 minutes	$134	$161	$201	$268
In clinic: 15 minutes	$67	$81	$101	$134
In-home: 1 hour	$270	$324	$405	$540
In-home: 45 minutes	$241	$289	$362	$482
In-home: 30 minutes	$161	$193	$241	$321
In-home: 15 minutes	$81	$97	$121	$161
Clinically supervised group exercise classes Rate per hour	$50	-	-	-

Definitions

- After hours: Any time outside 8am to 6pm, Monday to Friday. Weekends and public holidays are priced separately.
- Including kilometres: If you attend an appointment, go shopping or do daily errands, like go to the post office, with a support worker using their car.
- Allied health: The in-clinic rate includes telehealth and home visits within 10km of a major town.

Care management

Care management is charged at $120 per hour and funded through 10% of your Support at Home budget. The level of care management provided is based on your care needs and cannot be changed. See the 'Pooled Care Management fact sheet' for more information.

Support at Home cancellation policy

If you need to cancel a service, you must contact us on 1800 242 696 with at least 48 hours' notice. Cancellations made within 48 hours of your scheduled service will incur a fee.

Fee increases

Latrobe Community Health Service fees and charges (including those in this pricing list) may increase up to twice per financial year. We'll always provide at least 14 days' notice of any increases.