

# Support at home

## Service price list



We are committed to being easy-to-understand, and completely transparent in our pricing. If you have any questions at all about Support at Home costs, please call our friendly team on 1800 242 696. It's important to us that you feel comfortable and confident about Support at Home costs.

Hourly service rate	8am-6pm	After hours	Weekends	Public holiday
<b>Everyday living</b>				
✓ <b>Domestic assistance</b> Help with making beds; ironing; laundry; dusting; vacuuming; and mopping.	\$125	\$147	\$160	\$245
✓ <b>Gardening and home maintenance</b> Help with light weeding; watering; light pruning; lawn mowing; or minor garden or home maintenance.	\$125	\$147	\$160	\$245
✓ <b>Meal preparation</b>	\$125	\$147	\$160	\$245
✓ <b>Meal delivery (rate per meal)</b>	\$23	-	-	-
<b>Clinical supports</b>				
✓ <b>Nursing</b> Wound care and management; medication administration such as helping you to take medication; general health and other assessments; medical monitoring, including blood pressure; and support with dementia.	\$212		\$253	\$291
✓ <b>Direct allied health services</b> Face-to-face, including travel. ■ Occupational Therapist ■ Podiatrist ■ Physiotherapist ■ Other allied health services				
In clinic	\$212	-	-	-
In-home (up to 15 km round trip from clinic)	\$257	-	\$307	\$359
In-home (16 to 30 km round trip from clinic)	\$302	-	\$361	\$426
In-home (31 to 45 km round trip from clinic)	\$347	-	\$415	\$494
In-home (46 to 60 km round trip from clinic)	\$392	-	\$469	\$561
In-home (61 to 90 km round trip from clinic)	\$482	-	\$577	\$696
Above 90 km	Round trip pricing agreed in writing with participant			
✓ <b>Indirect allied health services</b> Tasks outside of face-to-face appointments, such as writing reports or getting quotes. ■ Occupational Therapist ■ Podiatrist ■ Physiotherapist ■ Other allied health services	\$212		\$253	\$291
✓ <b>Allied health group (rate per session)</b>	\$50		-	-

June 2026

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<b>Independence</b>				
✓ <b>Personal care</b> Help with bathing; showering; toileting; dressing / undressing; getting in and out of bed; washing and drying hair; shaving; and reminding you to take your medication.	\$125	\$147	\$160	\$245
✓ <b>Social support group</b> Rate per session <i>without</i> meal or transport	\$150	\$190	\$190	\$300
Rate per session <i>with</i> meal or transport	\$170	\$210	\$210	\$340
✓ <b>Respite</b> A care worker supporting you in your home for a short period of time, for example when your carer is away or unavailable.	\$125	\$147	\$160	\$245
✓ <b>Assisted travel (rate per shift)</b> Tier 1 (0 – 20 km)	\$145	-	\$167	\$265
Tier 2 (21 – 40 km)	\$165	-	\$187	\$285
Tier 3 (41 – 60 km)	\$185	-	\$207	\$305
Tier 4 (61 – 80 km)	\$205	-	\$227	\$325
Tier 5 (81 – 100 km)	\$225	-	\$247	\$345
Tiers 6 – 18 (101 – 700 km)	Pricing ranges from \$370 - \$1700 depending on distance, weekend and public holiday rates. Please call Latrobe Community Health Service and we will provide your exact pricing.			
<b>Care management: \$120 per hour</b>				

### Support at Home cancellation policy

If you need to cancel a service, you must contact us on 1800 242 696 with at least 48 hours' notice. Cancellations made within 48 hours of your scheduled service will incur a fee.

### Fee increases

Latrobe Community Health Service fees and charges (including those in this pricing list) may increase up to twice per financial year. We will always provide at least 14 days' notice of any increases.