

Support at Home

Service price list



We're committed to being easy-to-understand, and completely transparent in our pricing. If you have any questions about Support at Home costs, please call our friendly team on 1800 242 696. It's important to us that you feel comfortable and confident about the costs.

This price list should be read together with our 'Participant contribution' flyer.

Hourly service rate	8am-6pm	After hours	Weekends	Public holiday
Everyday living				
✓ Domestic assistance Help with making beds; ironing; laundry; dusting; vacuuming; and mopping.	\$125	\$147	\$160	\$245
✓ Gardening and home maintenance Help with light weeding; watering; light pruning; lawn mowing; or minor garden or home maintenance.	\$125	\$147	\$160	\$245
✓ Meal preparation	\$125	\$147	\$160	\$245
✓ Meal delivery (rate per meal)	\$23	-	-	-
Independence				
✓ Social support group Rate per session <i>without</i> meal or transport	\$150	\$190	\$190	\$300
Rate per session <i>with</i> meal or transport	\$170	\$210	\$210	\$340
✓ Respite A care worker supporting you in your home for a short period of time, for example when your carer is away or unavailable.	\$125	\$147	\$160	\$245
✓ Assisted travel (rate per shift)				
Tier 1 (0 – 20 km)	\$145	-	\$167	\$265
Tier 2 (21 – 40 km)	\$165	-	\$187	\$285
Tier 3 (41 – 60 km)	\$185	-	\$207	\$305
Tier 4 (61 – 80 km)	\$205	-	\$227	\$325
Tier 5 (81 – 100 km)	\$225	-	\$247	\$345
Tiers 6 – 18 (101 – 700 km)	Pricing ranges from \$370 - \$1700 depending on distance, weekend and public holiday rates. Please call us and we'll provide your exact pricing.			

September 2026



1800 242 696 | supportathome@lchs.com.au | lchs.com.au/sah

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Clinical supports				
✓ Personal care Help with bathing; showering; toileting; dressing / undressing; getting in and out of bed; washing and drying hair; shaving; reminding you to take your medication.	\$125	\$147	\$160	\$245
✓ Nursing Wound care and management; medication administration such as helping you to take medication; general health and other assessments; medical monitoring, including blood pressure; and support with dementia.	\$212	\$253		\$291
✓ Direct allied health services Face-to-face, including travel. Occupational Therapist Podiatrist Physiotherapist Other allied health services				
In clinic	\$225	-	-	-
In-home (up to 15 km round trip from clinic)	\$270	-	\$325	\$380
In-home (16 to 30 km round trip from clinic)	\$315	-	\$382	\$451
In-home (31 to 45 km round trip from clinic)	\$360	-	\$440	\$523
In-home (46 to 60 km round trip from clinic)	\$405	-	\$497	\$595
In-home (61 to 90 km round trip from clinic)	\$495	-	\$611	\$737
Above 90 km	Round trip pricing agreed in writing with participant			
✓ Indirect allied health services Tasks such as writing reports or getting quotes. Occupational Therapist Podiatrist Physiotherapist Other allied health service	\$225	\$270		\$310
✓ Allied health group (rate per session)	\$50	-		-
Care management: \$120 per hour Funded through a 10% allocation from your quarterly budget.				

Support at Home cancellation policy

If you need to cancel a service, you must contact us on 1800 242 696 with at least 48 hours' notice. Cancellations made within 48 hours of your scheduled service will incur a fee.

Fee increases

Latrobe Community Health Service fees and charges (including those in this pricing list) may increase up to twice per financial year. We'll always provide at least 14 days' notice of any increases.



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